



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

[foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

23rd September 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/14.

You requested the following information:

**Can you please send me a copy of all diabetic incident investigation reports relating to serious incidents; including information held on national systems such as STEIS, local databases and internal reports, investigation reports and root cause analysis and other documents in relation to patients with diabetes who were provided with care by SECamb during the period: 1/1/2013 - 31/7/2016.**

Having searched our database for the period from 1<sup>st</sup> January 2013 to 31<sup>st</sup> July 2016 we cannot locate any Serious Incidents (SIs) which relate specifically to the treatment of diabetes in a patient, for example an SI involving patient having a hypoglycaemic attack.

There are three Serious Incidents involving diabetic patients but on each occasion their diabetes is not relevant to the focus of the Serious Incident.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust